



Okta to Microsoft Entra MFA Transition

Dear Student,

This is a reminder that the Coast Colleges District will be transitioning our Single Sign-On (SSO) system from Okta to Microsoft Entra on May 8th, 2023.

During this final phase, you will experience four changes to the way you log into *MyCoast* and other Coast District systems:

1. You will be automatically prompted to log in to *Microsoft Entra* in place of the previous Okta system.
2. You will be required to re-enroll your multifactor authentication method with Microsoft.
3. You will use your full Coast student email address (Ex. username@student.cccd.edu) in place of your username to log in to applications (Ex. MyCoast Portal, Canvas).

WHEN - May 8, 2023, at 6:00 am.

The login process and all authentications will take place using Microsoft Entra and one of the following Multifactor Authentication (MFA) methods:

- Authentication App download from App store (Ex. Microsoft, Google Authenticator)
- SMS text message
- Phone call

WHAT YOU CAN DO BEFORE MAY 8th

- Setup and select your MFA method
 1. Log into <https://office.com> using your Coast email address and password.
 2. Click on your profile image (or initials) in the top right corner.
 3. Select "View Account."
 4. Select "Security Info (Update Info)."
 5. If not already established select "+ Add sign-in method."
 6. Select a preferred method and follow the onscreen instructions.
- If not completed by May 8th, you will be instructed to perform these actions upon your first login.

Visit our [website](#) for additional **instructions and FAQs**. If you have any questions or issues regarding this change, please contact the **IT Service Desk** for further assistance by emailing itservicedesk@ccd.edu or calling **(714) 438-8111**.

We appreciate your cooperation while we work to better serve you and protect your data.

Thank you,

Information Technology Services

Coast Community College District

